

FAQ's for Selling, Recycling & Disposing of Decommissioned IT Hardware.

#### FAQ'S ABOUT WHERE AND HOW TO DISPOSE OF OR RECYCLE OR SELL DECOMMISSIONED SERVERS & IT HARDWARE?

Over the decades our ITAD company has received literally thousands of emails and phone calls from potential clients asking questions about our services. On occasion, a question will be extremely unique, such as: "does magnetic degaussing work on SSD", the answer to this BTW is not very often. We thought it might be fun and hopefully helpful to list the most common questions asked. So, the team and I put our heads together, debated, read through a zillion emails and spent ours by the coffee machine talking about the most common questions we get asked.

After 'much to do' and hours of exhaustive coffee drinking, we compiled the definitive list of frequently asked ITAD questions. In total we narrowed it down to a slim, minuscule number of a mere 32 questions. THAT'S RIGHT, 32! Most of the questions are very similar, like: "do you recycle or buy used servers", answer: "yes we do", next question: "but to you recycle or buy used HPE servers", answer: "yes, all servers", question: "even Cisco UCS Servers", reply: "yes all servers". I could go on but to spare you from that I give you 32 of the most glorious, mind blowing, time saving ITAD FAQs ever asked, I should also add, if you have any questions that aren't on this list, please email them to <a href="mailto:support@itad-company.com">support@itad-company.com</a>, hope these FAQs help:

### 1. Do you buy used servers?

Yes, we purchase decommissioned servers from offices and data centers. We do not buy personal computers of any kind. If you want to sell second hand servers our ITAD company purchases Dell servers, HPE servers, SuperMicro servers and Nutanix servers. We buy used rack, blade and tower servers and we are always interested in helping you to decommission, remove, recycle and sell racks of server equipment. For more information or a quote please email or call us today.

# 2. Do you buy used IBM machines?

Our ITAD company will purchase or recycle used IBM computer hardware such as IBM servers. If you need an IT disposal company specializing in data center and office IT decommissioning our ITAD company can help? For more information or a quote please email or call us today.

### 3. Do you buy used network hardware?

If you are looking to sell your decommissioned network hardware we will tend to buy retired switches and network hardware made by Brands like: Cisco, HPE Aruba, Dell PowerConnect, Juniper, Arista, Alcatel, Brocade, Extreme, Mellanox, SonicWall and Ruckus. If you have network equipment made by anyone else, we are always interested in hearing from you. Please email or call us today.

# 4. Do you buy used data storage systems?

Selling used data storage systems with drives usually requires professional disk erasure. Our ITAD company provides both drive wiping and shredding services. In addition, if you want to sell your used data storage systems, we mainly purchase the following brands: Dell EMC, IBM, Oracle, HPE and Net App. If you are interested in selling retired data storage systems from office or cloud environments, please email a list of your storage devices to us or use the form on our website.

# 5. Do you provide data center decommissioning services?

Our data center decommissioning service supports both small projects such as server cluster removal and large projects such as clearing out an entire hyperscale data center. The service includes an equipment audit, dismantling, packaging, removal, storage, equipment testing, refurbishment for reselling or redeployment, recycling and digital data destruction (hard drive wiping or shredding). If you have any special requirements or would like to contact us, please email us today.

# 6. Do you provide IT decommissioning for office networks?

Our ITAD company is able to help with the dismantling and removal of office computer networks. If you want to remove, recycle or sell business IT hardware, computers, laptops and IT office equipment please contact our ITAD support team. We mainly recycle or buy used business computers such as: servers, desktops, laptops, pads and smartphones.

# 7. What type of servers do you recycle and buy?

We recycle and buy all types of used & new server types, such as: proxy servers, mail servers, web servers, application servers, FTP servers, real-time communication servers, and data base storage servers. If you want to recycle or sell decommissioned rack servers, tower servers, modular servers and vSAN servers, we can help. We accept all the leading brands, typically back to Gen 10 on up.

# 8. What are the fees for data center hardware decommissioning?

The cost for decommissioning data center servers, storage and network hardware is usually zeroed by the resell value of the servers, storage systems and switches. High value items for resell, such as a data centers Dell and HPE servers, Cisco, Aruba, Dell PowerConnect, Juniper, Arista network switches can cancel out the cost of removal, recycling and even digital data destruction (drive erasure through wiping or shredding).

### 9. Do you remove ancillary data center equipment?

Usually, our office and data center decommissioning service includes the removal of docking stations, UPS, keyboards, racks, rails kits, power cords, cables and cabinets. Disposing of replaced IT infrastructure such as retired; rack servers, rack data storage and rack networking equipment also requires a measure of flexibility. For example, we might discover otherwise unlisted ancillary computer hardware that may well also require removal and disposal.

# 10. Do you buy used company laptops?

If you are looking into selling used or decommissioned company laptops our ITAD company might buy them. We remove, recycle or buy second hand company laptops from data centers, businesses, academic institutions, governmental departments and the US military and intelligence agencies throughout the USA. It is important to mention, we also provide digital data destruction (hard drive wiping or shredding) for company laptops.

# 11. Do you buy use business computers?

If you are looking into selling used or decommissioned business computers our ITAD company might buy them. We remove, recycle or buy second hand office pcs from data centers, businesses, academic institutions, governmental departments and the US military and intelligence agencies. It is important to mention, we also provide digital data destruction (hard drive removal, wiping or shredding) for business computers.

### 12. Do you buy used rack servers?

If you are looking into selling used or decommissioned rack servers our ITAD company might buy them. We remove, recycle or buy second hand rack servers from data centers, businesses, academic institutions, governmental departments and the US military and intelligence agencies throughout the USA. It is important to mention, we also provide digital data destruction (hard drive wiping or shredding) for rack servers.

### 13. Do you buy decommissioned blade server?

If you are looking into selling used or decommissioned blade server our ITAD company might buy them. We remove, recycle or buy second hand blade server from data centers, businesses, academic institutions, governmental departments and the US military and intelligence agencies throughout the USA. It is important to mention, we also provide digital data destruction (hard drive wiping or shredding) for blade server.

#### 14. Do you buy tower servers

If you are looking into selling used or decommissioned tower servers our ITAD company might buy them. We remove, recycle or buy second hand tower servers from data centers, businesses, academic institutions, governmental departments and the US military and intelligence agencies throughout the USA. It is important to mention, we also provide digital data drive destruction (hard drive removal, wiping, shredding and recycling) for tower servers.

### 15. Do you buy used node servers?

If you are looking into selling used or decommissioned node servers our ITAD company might buy them. We remove, recycle or buy second hand node servers from data centers, businesses, academic institutions, governmental departments and the US military and intelligence agencies throughout the USA. In addition, we provide digital data destruction (drive wiping or shredding) for node servers.

### 16. Do you buy ex-office & data center Dell servers?

If you are looking into selling used or decommissioned Dell servers, the R230, R330, R430's servers the hold an ok "ish" value. Second hand Dell R530 servers are slightly more valuable, the R630+ still holds a good resell value. Our ITAD company buys most kinds of used Dell servers, we also remove, recycle or buy most second-hand office and data center IT equipment (switches, hubs, storage servers, etc). We also provide hard drive erasure for server hard drives.

### 17. Do you buy used HP servers?

If you are looking into selling used or decommissioned HP servers, the DL360, DL380, DL160 and DL180 servers still hold a reasonable second-hand value. Our ITAD company buys most kinds of used HPE servers, we also remove, recycle or buy most second-hand office and data center rack hardware. We also provide erasure for server hard drives.

#### 18. Where can I sell decommissioned node servers?

Some SuperMicro systems can fit 8+ servers into a 3U package, this makes them quite desirable even in the second-hand market. If you are looking into selling used or decommissioned SuperMicro node servers or node servers of any kind our ITAD company is interested in buying them. We can remove, recycle or buy both office and cloud IT hardware from data centers, businesses, academic institutions, governmental departments and the US military.

#### 19. Do you buy retired IT network equipment?

If you are planning to sell used or decommissioned IT network equipment our ITAD company usually buys all models of retired networking hardware. We dismantle, remove, recycle or buy second hand network equipment from data centers, offices (usually call centers), academic institutions and governmental agencies including the US military. We also provide digital drive data destruction (shred or wipe data storage) for network storage systems.

## 20. Do you buy server racks and equipment?

Our ITAD business offers a place to sell your used or decommissioned server rack hardware. Our ITAD office and data center decommissioning solutions include removing, recycling or buying second-hand server rack hardware throughout the USA. This service also comes with digital drive wiping or shredding (SSD and HDD).

# 21. Do you buy Android pads & iPads?

If you want to sell professionally used or decommissioned Android pads & iPads our ITAD company can buy them from your business or organization. We do not purchase privately owned IT hardware of any kind. We collect, recycle or buy second hand Android pads & iPads from any location in the USA providing there are sufficient quantities. Or, if there are small quantities, we can arrange the shipment to our nearest ITAD facility. In addition, our ITAD service can provide memory wiping for Android pads & iPads though this can affect the purchase price.

# 22. Do you buy used Hewlett-Packard Enterprise (HPE) hardware?

Do you want to sell decommissioned Hewlett-Packard Enterprise (HPE) servers and hardware? Our ITAD company buys most HPE servers and computing hardware, including networking equipment. We also provide digital memory wiping and if needed hard drive shredding for HPE server drives and data storage systems. Our ITAD service is fully certified and authorised to provide IT asset disposition, recycling and disposal.

# 23. Do you buy used corporate smartphones?

If you are looking into selling used or decommissioned corporate smartphones our ITAD company might buy them. We remove, recycle and buy second hand business smartphones from data centers, businesses, academic institutions and governmental agencies throughout the USA. It is important to mention, we also provide digital data destruction (SSD memory wiping or shredding) for corporate smartphones.

### 24. Do you buy office IT hardware?

Selling used or decommissioned office IT hardware can be an excellent form of environmental protection via reuse. Our ITAD company buys most classifications of IT equipment. The ITAD ECO Plus service removes, recycles or buys used office computer hardware from data centers, businesses, R & D organizations, institutions, governmental departments and most other sectors throughout the USA. The service comes with several options, including hard drive removal, recycling, wiping and shredding.

# 25. Do you buy second hand RAM?

If you are looking into selling used or decommissioned RAM our ITAD company can help your business. We buy most forms of used RAM from IT assets such as data center servers, businesses computers and retired company laptops.

# 26. Do you buy computer processors (CPUs)?

If you are looking into the idea of reselling used or decommissioned computer processors (CPUs) our ITAD computer disposal service might be interested in buying them. We do on occasion purchase second hand CPUs from data centers, and business computer hardware, providing they still hold a good market value. To sell used CPU hardware email us today.

# 27. Do you buy used graphics cards and GPU servers?

If you are looking for places that buy used or decommissioned graphic cards our ITAD company can help you. We do purchase decommissioned GPU's, especially things like GPU servers. Our ITAD service offers to remove, recycle or buy second hand graphic cards and GPU servers from organizations like; data centers, businesses, academic institutions, local governmental departments, national governmental departments and agencies. To sell used graphic cards and GPU servers please send an email listing the hardware you want to sell to: <a href="mailto:support@itad-company.com">support@itad-company.com</a>

# 28. Where can I sell used information technology?

If you want a place to sell professionally used information technology our ITAD business is one such place. We buy or remove and recycle professionally used IT computing and networking hardware. In fact, our ITAD services include removal, recycling and the buying of second-hand servers, switches, data storage arrays, business computers and corporate laptops. Additional ITAD services include hard drive digital data destruction for all types of computer memory and data storage systems (SSD, HDD and Hybrid Storage). To sell retired IT assets please email: <a href="mailto:support@itad-company.com">support@itad-company.com</a>

# 29. Is there a list of places that buy, remove and recycle replaced racks, servers & rack hardware?

Our ITAD business offer a place where you can have your decommissioned racks, servers and networking hardware picked up and recycled? Our ITAD ECO Plus solution provides a rack hardware recycling services for businesses, data centers and governmental organizations throughout every State in the USA. These services are R2v3 certified and comply the EPA environmental protection guidelines relating to ewaste disposal. If your organization, business or data center wishes to dispose of rack servers via recycling we can help. Our decommissioned services also include the purchasing, removal, recycling, hard drive wiping / shredding of all used rack servers and rack data storage systems.

### 30. Is there a list of businesses that recycle computer and network hardware?

Our ITAD business recycles switches and many other types of rack mounted network hardware. The service includes rack removal, pick up and removal. Our ITAD ECO Plus solution provides network equipment recycling for offices, data centers and governmental organizations everywhere in the USA. To have your network hardware removed or collected and recycled or resold please email our ITAD support team: <a href="mailto:support@itad-company.com">support@itad-company.com</a>

# 31. Where do you recycle office computers and IT hardware?

We provide a computer recycling service for most medium to large offices, every scale of data center, most governmental organizations and the US military. The service is R2v3 certified and includes things like: removal, recycling, hard drive wiping (SSD, HDD and Hybrid) and shredding if needed. To learn more email: <a href="mailto:support@itad-company.com">support@itad-company.com</a>

# 32. What nearby business recycle business laptops and pcs?

Our ITAD ECO Plus service will only accept decommissioned business pcs and work laptops. We do not recycle privately owned domestic computers, laptops, pc pads or smartphones. If you need to have old business computers and laptops collected and recycled, please email our ITAD support team: <a href="mailto:support@itad-company.com">support@itad-company.com</a>